Communication Systems and System Support

Service Name: Terminal Server Access Controller System (TSACS)

1. Service Description: Fort Detrick DOIM in conjunction with the Department of the Army provides TSACS access for dial-up modem connectivity to the Internet. The TSACS system is accessible worldwide. Both Continental United States (CONUS) and Outside Continental United States (OCONUS) users can use TSACS to access the Internet remotely and e-mail applications through a secure network.

2. DOIM Responsibilities:
   a. Provide TSACS (Dial-up modem connections)
   b. Provide Army issued hardware which the user will connect to through the use of modems while   TDY or working off post from Fort Detrick
   c. Provide security requirements, operational guidelines, and user authentication.
   d. See **VPN Concentrator (VPN)** for additional requirements that all TSACS users will have to use.

3. Customer Responsibilities:

   a. Provide Government Furnished Equipment (GFE) for connection to Fort Detrick TSACS Server via modems.
   b. Use TSACS for official Government business only
   c. Run latest Anti-Virus software/latest security updates
   d. NOT share user authentication information
   e. Provide telephone connection to use as transport media when connecting to Fort Detrick TSACS.
   f. Have GFE scanned for vulnerabilities according to local security policy. (EXAMPLE: quarterly)
   g. Recognize that a TSACS connection establishes the remote equipment as an extension of the Fort Detrick Network Infrastructure subject to all US Government, DOD, DA, Fort Detrick, and organizational rules and regulations that apply to hardware, software, and use of those Network facilities.
   h. See VPN Concentrator (VPN) for additional requirements that all TSACS users will have to use.

4. Questions/Contact Information: If you have any questions or would like to obtain this service, please contact your Customer Account Manager (CAM) or check the DOIM web site at: http://doim.detrick.army.mil. If you do not know your CAM or your organization does not have a CAM assigned please contact the DOIM Help Desk at 301-619-2049 or via email at: *usagdoimhelpdesk@amedd.army.mil*.